



**St Bede's Catholic School &
Byron Sixth Form College**

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'Be who God meant you to be and you will set the world ablaze'



21 March 2025

Dear Parent / Carer

We are excited to announce that we are ready to start using the **Arbor Parent Portal** and **Arbor App**. Arbor is our Management Information System and will enable us to provide you with a much-improved communication service.

As of the 28 March 2025 we will communicate via notification using the Arbor Parent Portal and Arbor App and you will be able to use it to access your child's timetable and attendance as well as update contact information, consent and other important details. As parents and carers get used to the App, we will enable further features that we feel will enhance our communication with families.

We have used Arbor internally for over a year now and the time is right to launch this with our parents and carers. To secure a smooth transition we request that all our parents and carers **download the Arbor App in advance of Friday 28 March 2025**. We will be in contact with you via email to prompt you to set up your Arbor account.

You can familiarise yourself with Arbor using the link below:

[Getting started – log into the Parent Portal and the Arbor App](#)

Arbor also offers access to many training resources which are completely free for you to make the most of! These can all be found [here](#).

For consistency, we will continue to use Class Charts for behaviour updates until the end of the summer term. From September, however, all information will come via Arbor. This will combine all your child's information in one place without having to navigate a series of different apps.

We are aware that navigating previous systems was not always user-friendly and we are always looking to improve the ways in which we communicate with parents and carers. We believe that the movement to Arbor will provide a much more time-efficient and user-friendly service for you; we hope you are looking forward to using it as much as we are.

If you have any queries, please email enquiries@st-bedes.org

Yours sincerely

Anthony Logan
Deputy Headteacher